# UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF OKLAHOMA

1.) Benjamin Roberts,

v.

Plaintiff, Civil Action No.: 4:16-cv-00030-CVE-TLW

Defendant.

2.) United Receivables Group, LLC, COMPLAINT AND
DEMAND FOR JURY TRIAL

For this Complaint, Plaintiff, Benjamin Roberts, by undersigned counsel, states as follows:

# **JURISDICTION**

- 1. This action arises out of Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* (the "FDCPA").
- 2. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

## **PARTIES**

- 3. Plaintiff, Benjamin Roberts ("Plaintiff"), is an adult individual residing in Avant, Oklahoma, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 4. Defendant United Receivables Group, LLC ("United"), is a South Carolina business entity with an address of 572 John Ross Parkway, Suite 107-12, Rock Hill, South Carolina 29730, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

#### **ALLEGATIONS APPLICABLE TO ALL COUNTS**

#### A. The Debt

- 5. Plaintiff allegedly incurred a financial obligation (the "Debt") to an original creditor (the "Creditor").
- 6. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes, which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 7. The Debt was purchased, assigned or transferred to United for collection, or United was employed by the Creditor to collect the Debt.
- 8. Defendant attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

## B. <u>United Engages in Harassment and Abusive Tactics</u>

- 9. Within the last year, Defendant contacted Plaintiff in an attempt to collect the Debt.
- 10. On or about August 24, 2015, United called Plaintiff's father and left a voicemail message stating that it would take Plaintiff to court if Plaintiff did not return the call.
- 11. Thereafter, Plaintiff returned United's call. During the call, United again threatened Plaintiff with legal action if the Debt was not paid.
  - 12. To date, United has not initiated any legal action against Plaintiff.

#### C. Plaintiff Suffered Actual Damages

13. Plaintiff has suffered and continues to suffer actual damages as a result of Defendant's unlawful conduct.

14. As a direct consequence of Defendant's acts, practices and conduct, Plaintiff suffered and continues to suffer from humiliation, anger, anxiety, emotional distress, fear, frustration and embarrassment.

# <u>COUNT I</u> <u>VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT</u> <u>15 U.S.C. § 1692, et seq.</u>

- 15. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 16. Defendant's conduct violated 15 U.S.C. § 1692b(2) in that Defendant contacted Plaintiff's father for a purpose other than to confirm or correct location information.
- 17. Defendant's conduct violated 15 U.S.C. § 1692c(b) in that Defendant communicated with Plaintiff's father regarding the Debt.
- 18. Defendant's conduct violated 15 U.S.C. § 1692d in that Defendant engaged in behavior the natural consequence of which was to harass, oppress, or abuse Plaintiff in connection with collection of the Debt.
- 19. Defendant's conduct violated 15 U.S.C. § 1692e in that Defendant used false, deceptive, or misleading representation or means in connection with collection of the Debt.
- 20. Defendant's conduct violated 15 U.S.C. § 1692e(5) in that Defendant threatened to take action, without actually intending to do so.
- 21. Defendant's conduct violated 15 U.S.C. § 1692e(10) in that Defendant employed false and deceptive means to collect the Debt.
- 22. The foregoing acts and omissions of Defendant constitute numerous and multiple violations of the FDCPA.
  - 23. Plaintiff is entitled to damages as a result of Defendant's violations.

### **PRAYER FOR RELIEF**

**WHEREFORE**, Plaintiff prays that judgment be entered against Defendant:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1);
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. §1692k(a)(2)(A);
- Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k(a)(3);
- 4. Punitive damages; and
- 5. Such other and further relief as may be just and proper.

Dated: January 19, 2016

Respectfully submitted,

By <u>/s/ Sergei Lemberg</u>

Sergei Lemberg, Esq. LEMBERG LAW, LLC 43 Danbury Road Wilton, CT 06897

Telephone: (203) 653-2250 Facsimile: (203) 653-3424

E-Mail: slemberg@lemberglaw.com

Attorneys for Plaintiff